

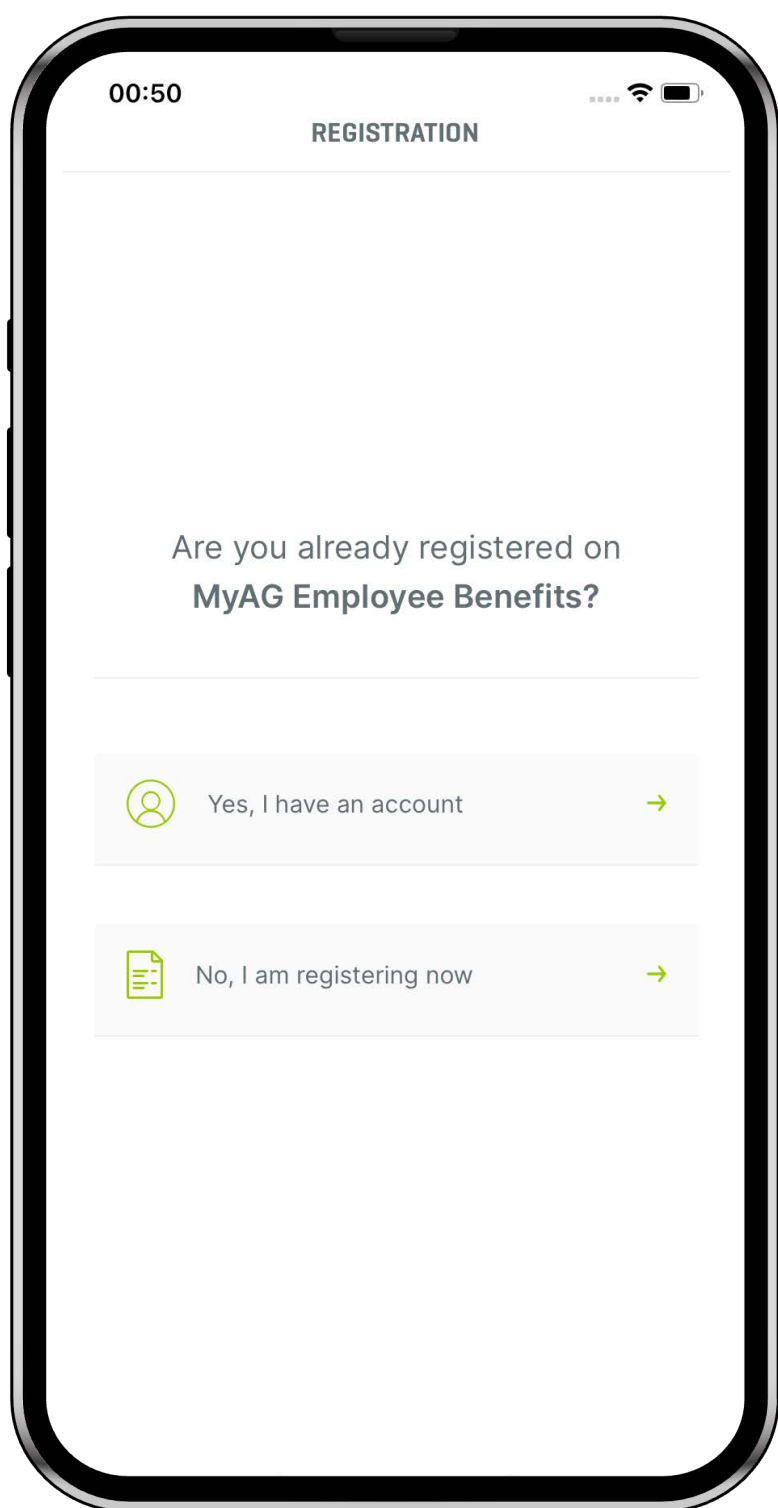
# MyAG Employee Benefits



How do you use the  
**MyAG Employee Benefits** app?



# Register on MyAG Employee Benefits app (one-time procedure)

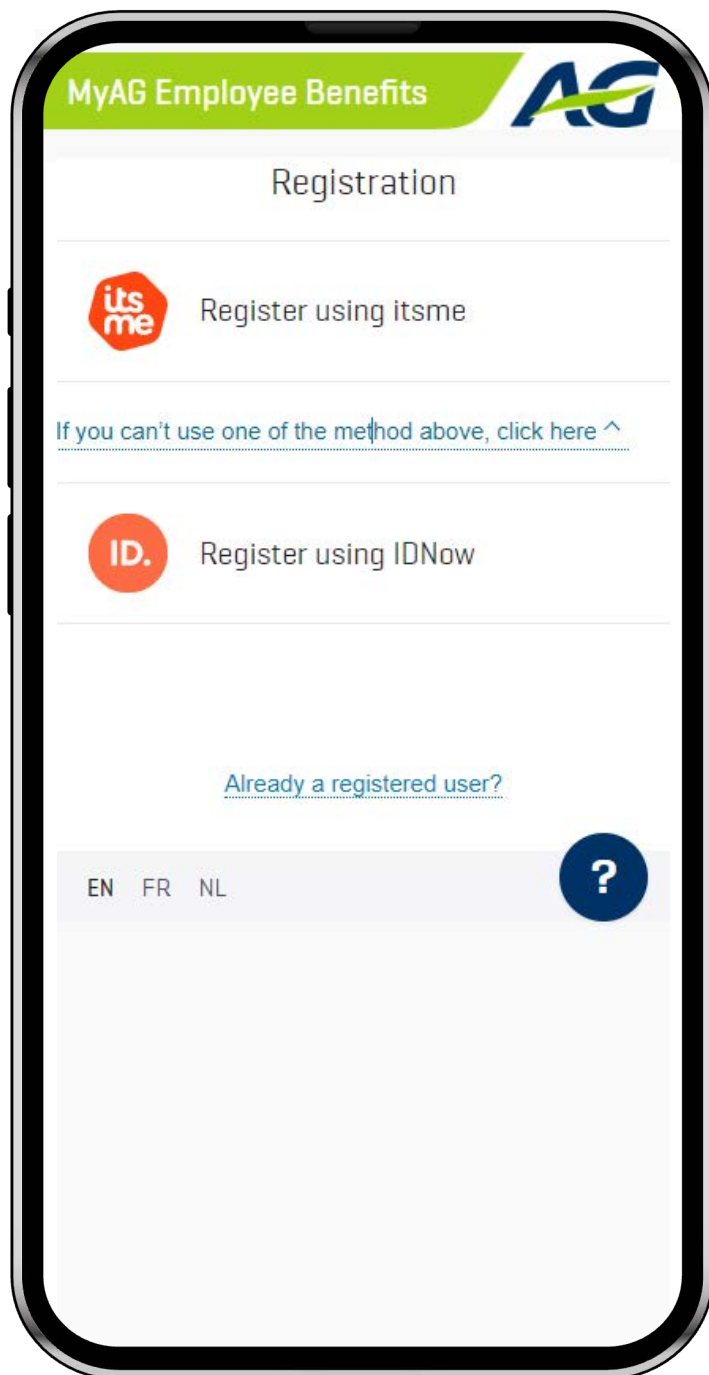


Indicate whether you're already registered on MyAG Employee Benefits



# Register on MyAG Employee Benefits app (one-time procedure)

Don't have a MyAG Employee Benefits account yet?  
Then register via Itsme.



Choose registration via IDnow if you don't have a Belgian national register number, identity card, or residence permit



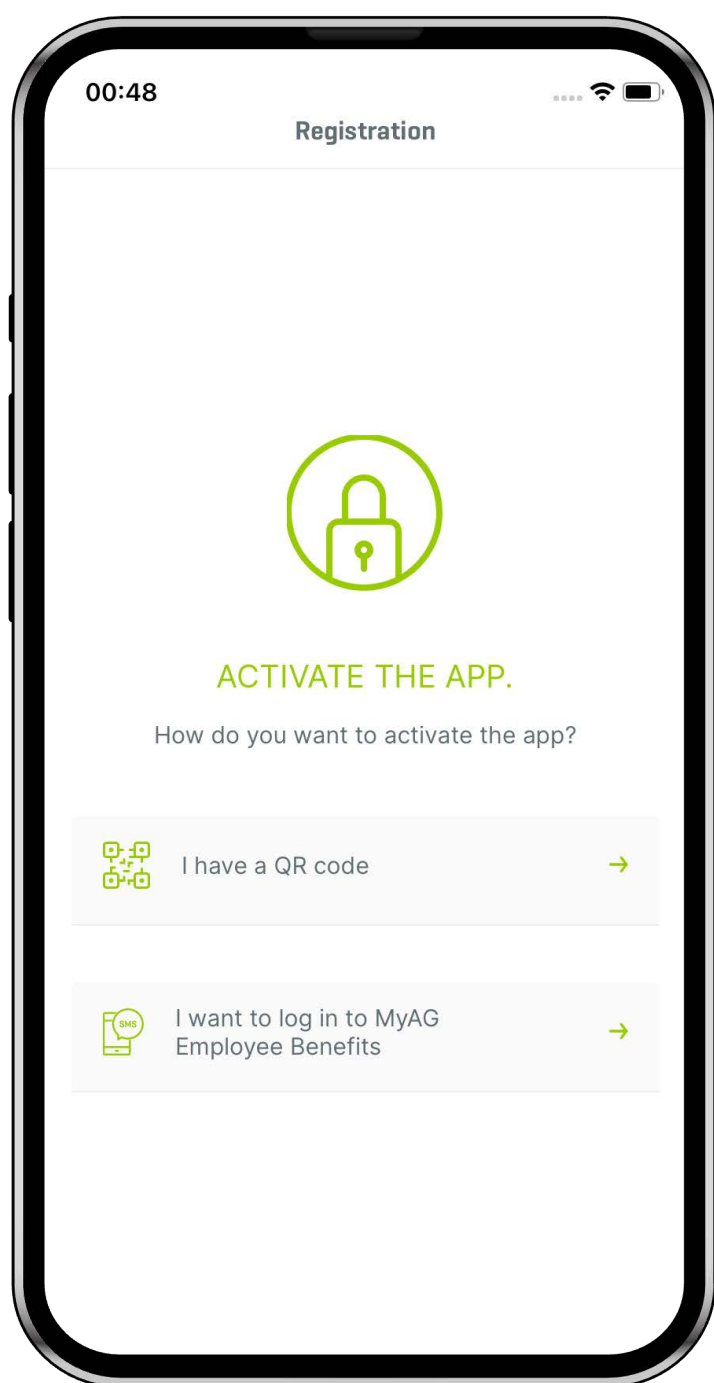
## Need help registering?

Our chatbot AGGIE will help you register and answer all your questions.



# Register on MyAG Employee Benefits app (one-time procedure)

**Already have a MyAG Employee Benefits account?**  
Then activate the app



With the QR code you can find on our website\*



Sign in via Itsme or SMS



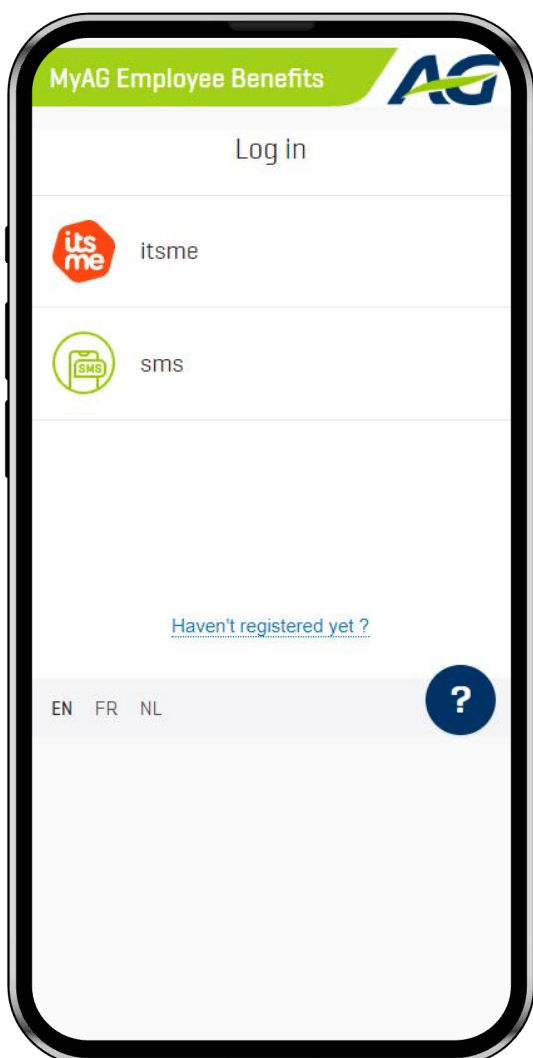
Download the MyAG Employee Benefits app

With the MyAG Employee Benefits app, you can access your policy any time and from anywhere.



\* Log in at <https://secure.myageb.aginsuranc.be>, click on the banner at the bottom of the screen to reveal QR code

# Log in to the MyAG Employee Benefits app

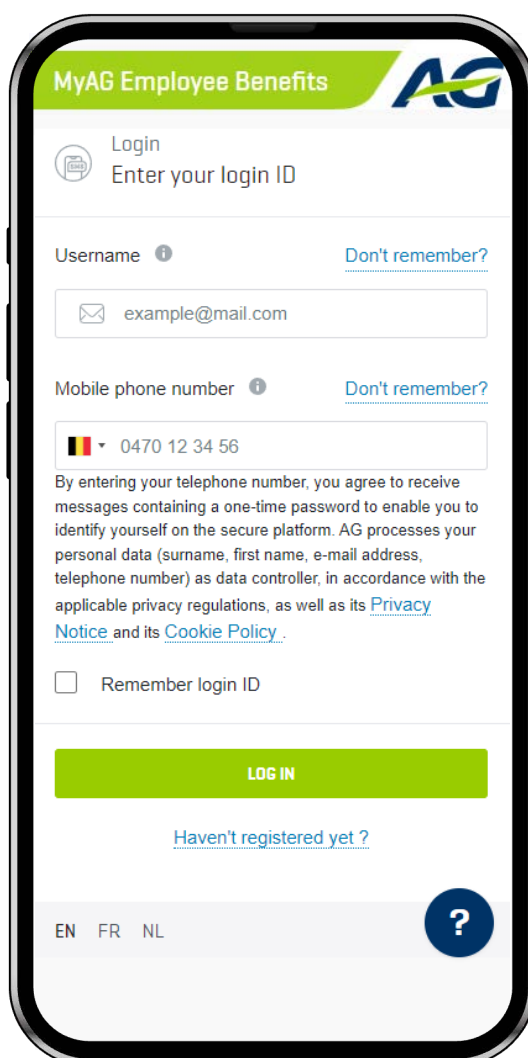


Via Itsme



Via text message

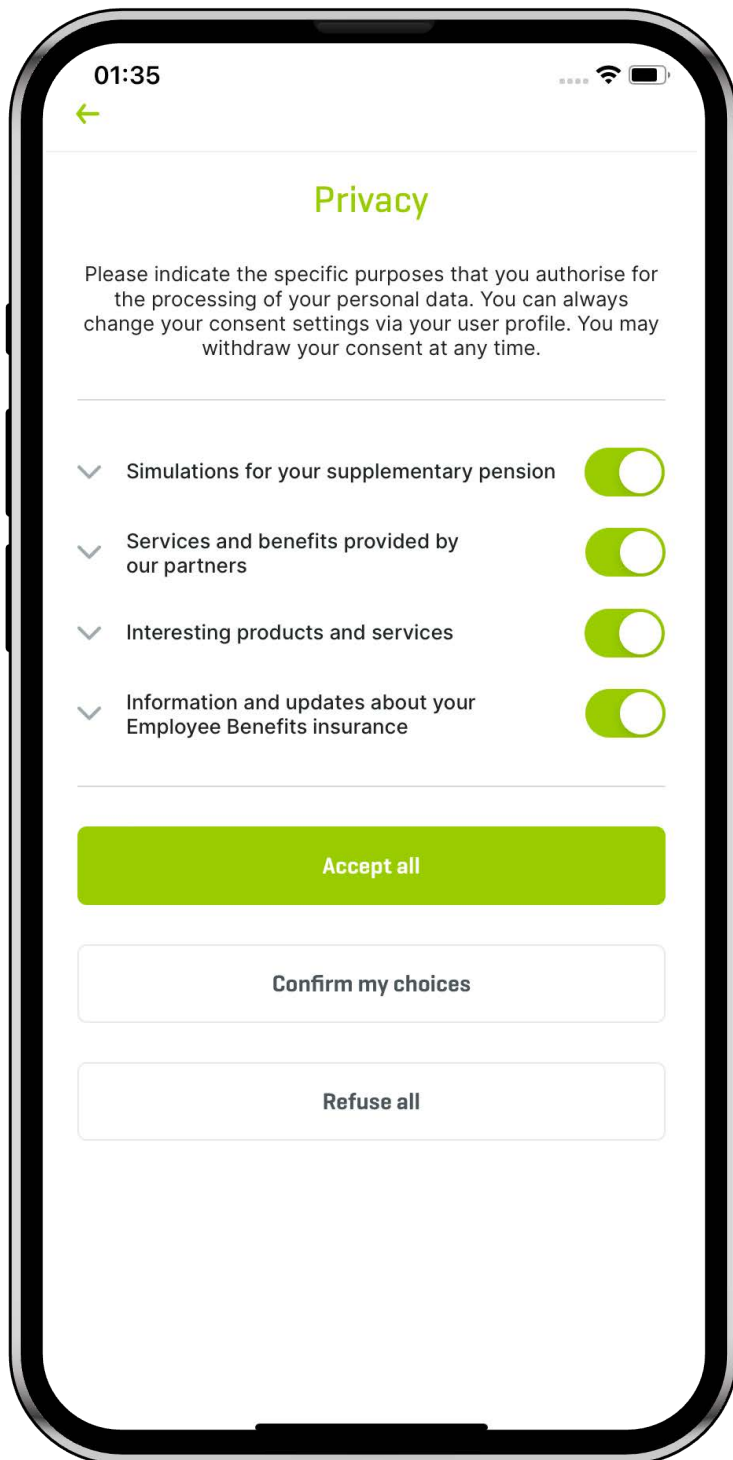
If you have opted to log in via text message Enter your e-mail address [which you used for registration] and mobile number. A single-use code will then be sent to your smartphone.



## Need help logging in?

Our chatbot AGGIE will help you log in and answer all your questions.

# Privacy



01:35

←

## Privacy

Please indicate the specific purposes that you authorise for the processing of your personal data. You can always change your consent settings via your user profile. You may withdraw your consent at any time.

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- ✓ Simulations for your supplementary pension ☒
- ✓ Services and benefits provided by our partners ☒
- ✓ Interesting products and services ☒
- ✓ Information and updates about your Employee Benefits insurance ☒

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**Accept all**

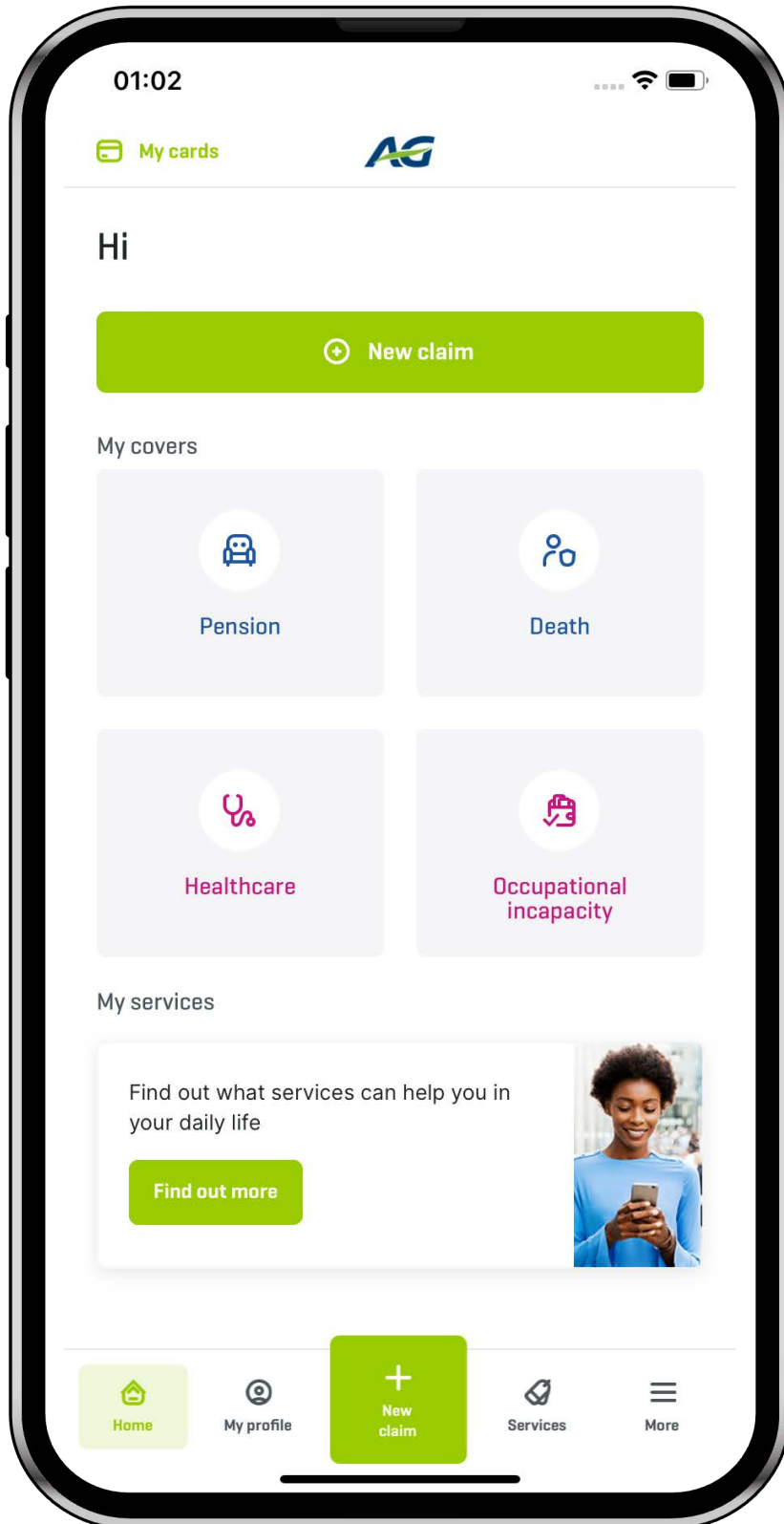
Confirm my choices

Refuse all



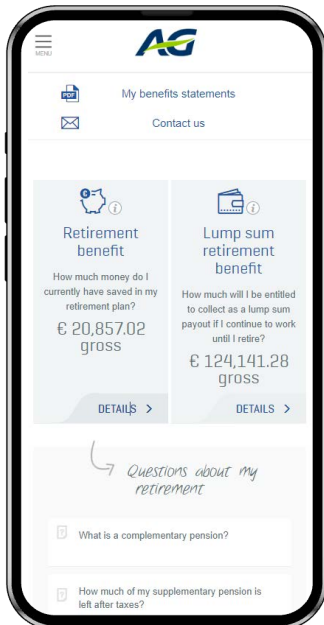
Indicate the purposes for which you give your consent. This will allow to access your exclusive healthcare services and services associated with your hospital stay



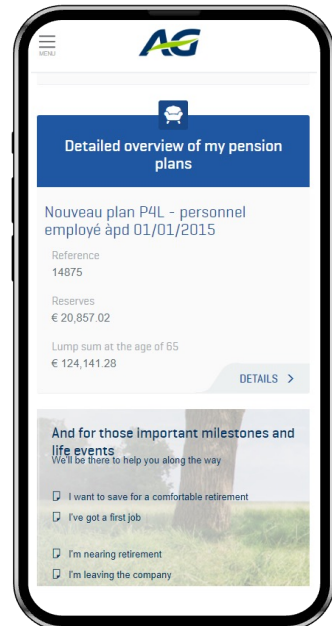


# Pension

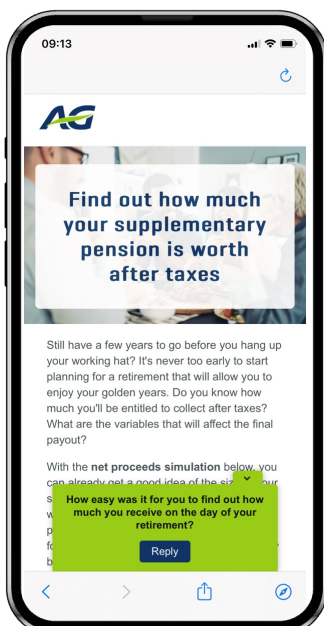
## Pension reserves and entitlements



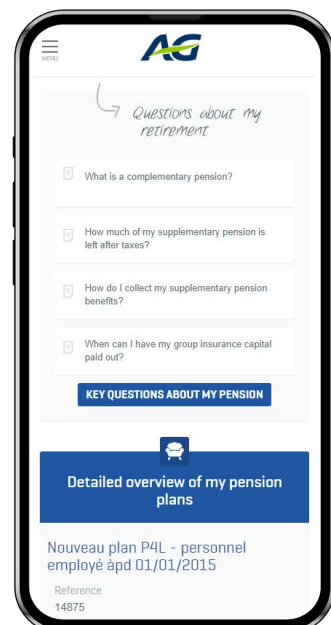
## Details about your pension plan



## Gross-to-net calculator



## Pension-related FAQ

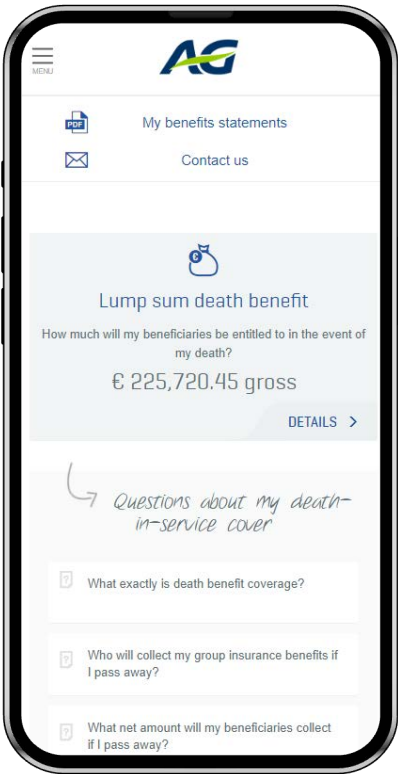




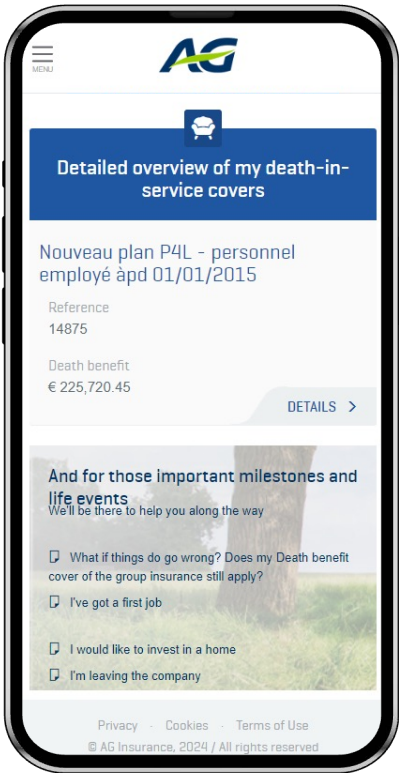


# Death benefit

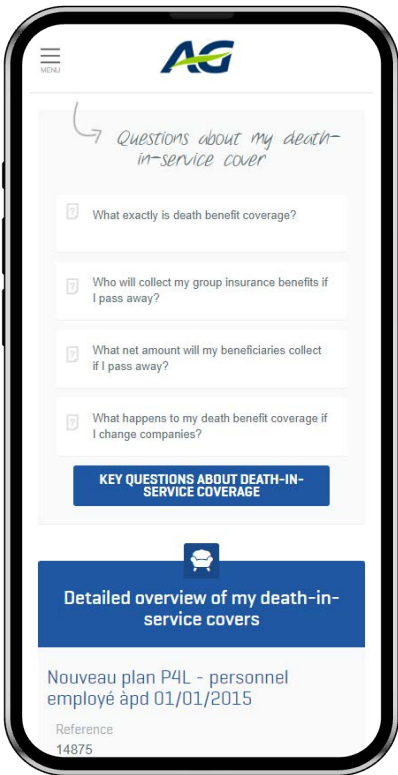
## Death benefit

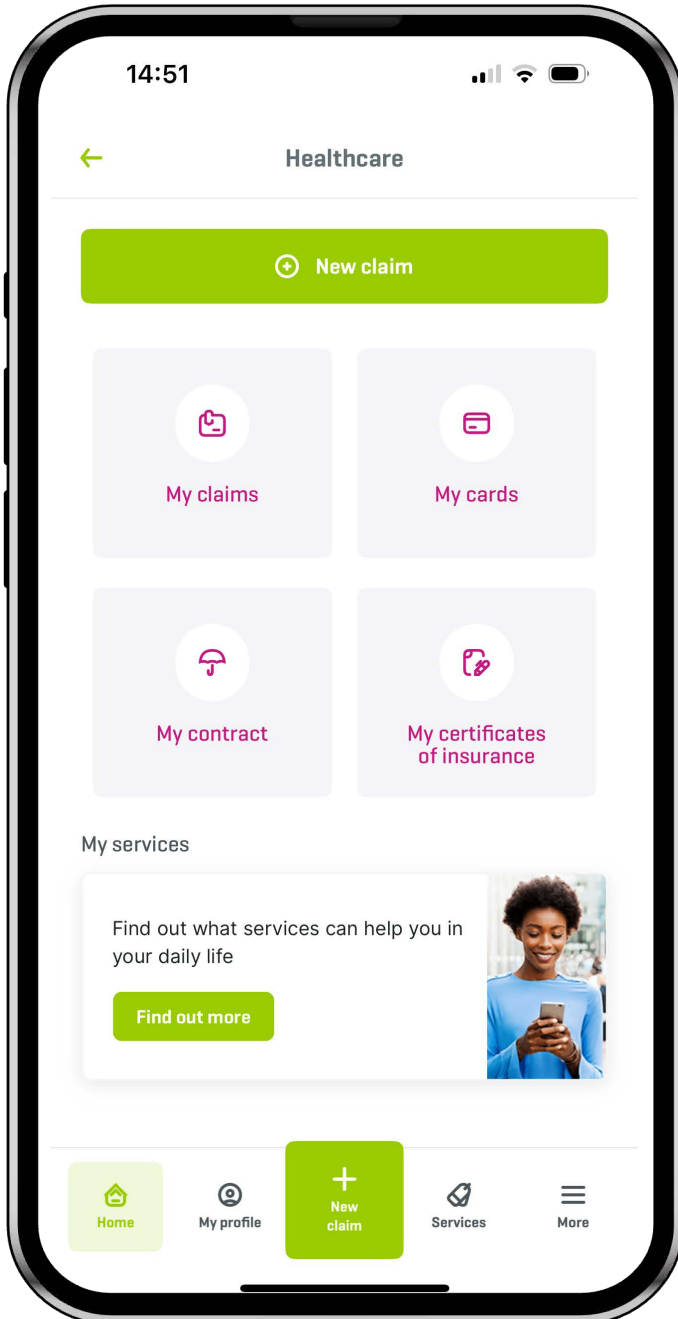


## Details about your death benefit plans



## FAQ on term life insurance





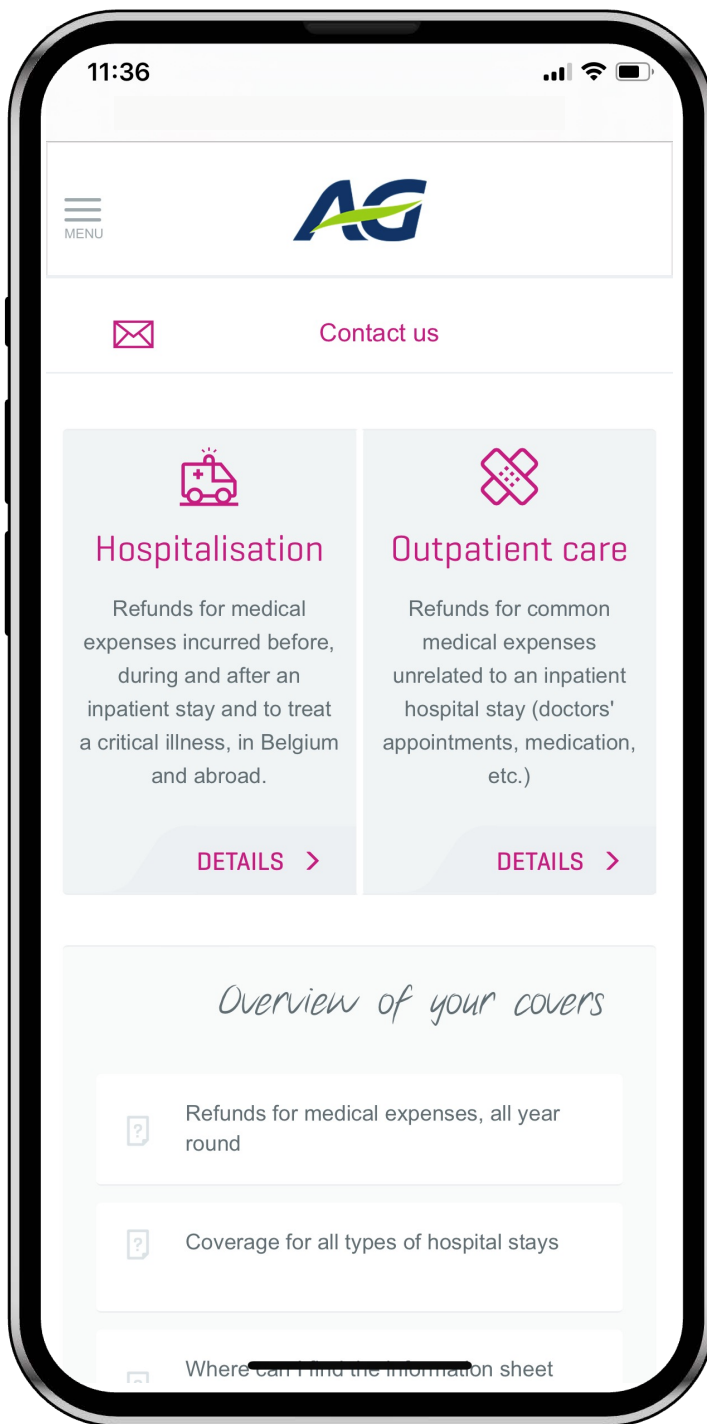
Reporting a hospitalisation or submitting medical expenses can be done via this button



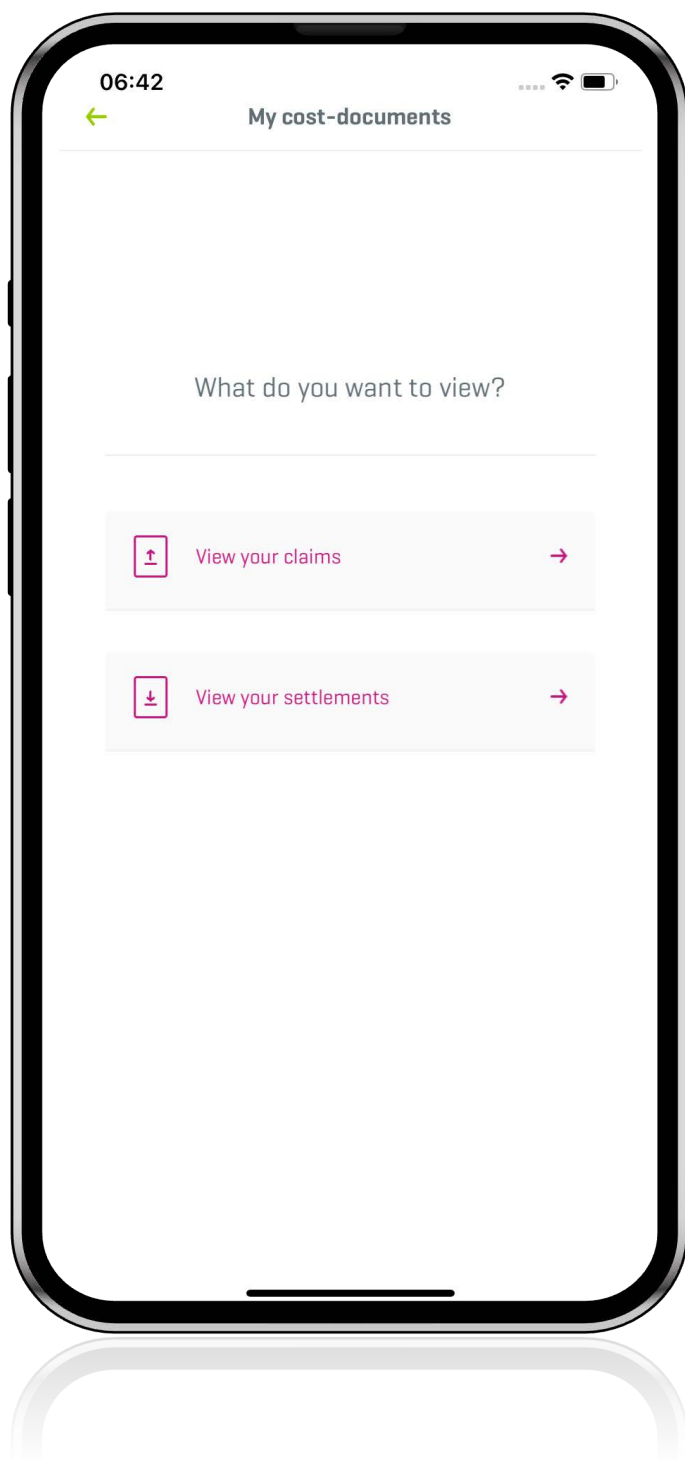
This can also be done at the bottom of the screen

# Healthcare

## My contract



Find out all the details about your hospitalisation (and outpatient care) coverage

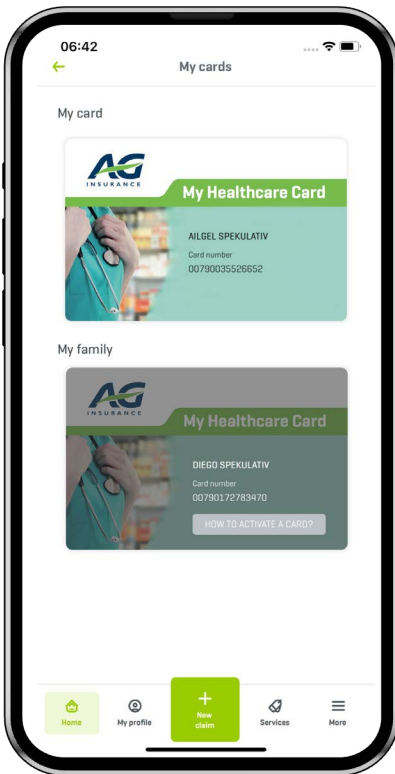


Here you can consult all declarations (only your expenses, not your hospital admissions)



Check your statements here

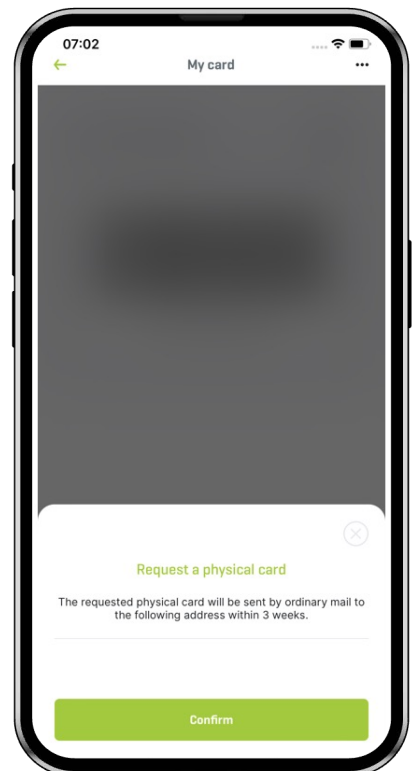
### Overview of your cards



### Barcode on your card (back side)

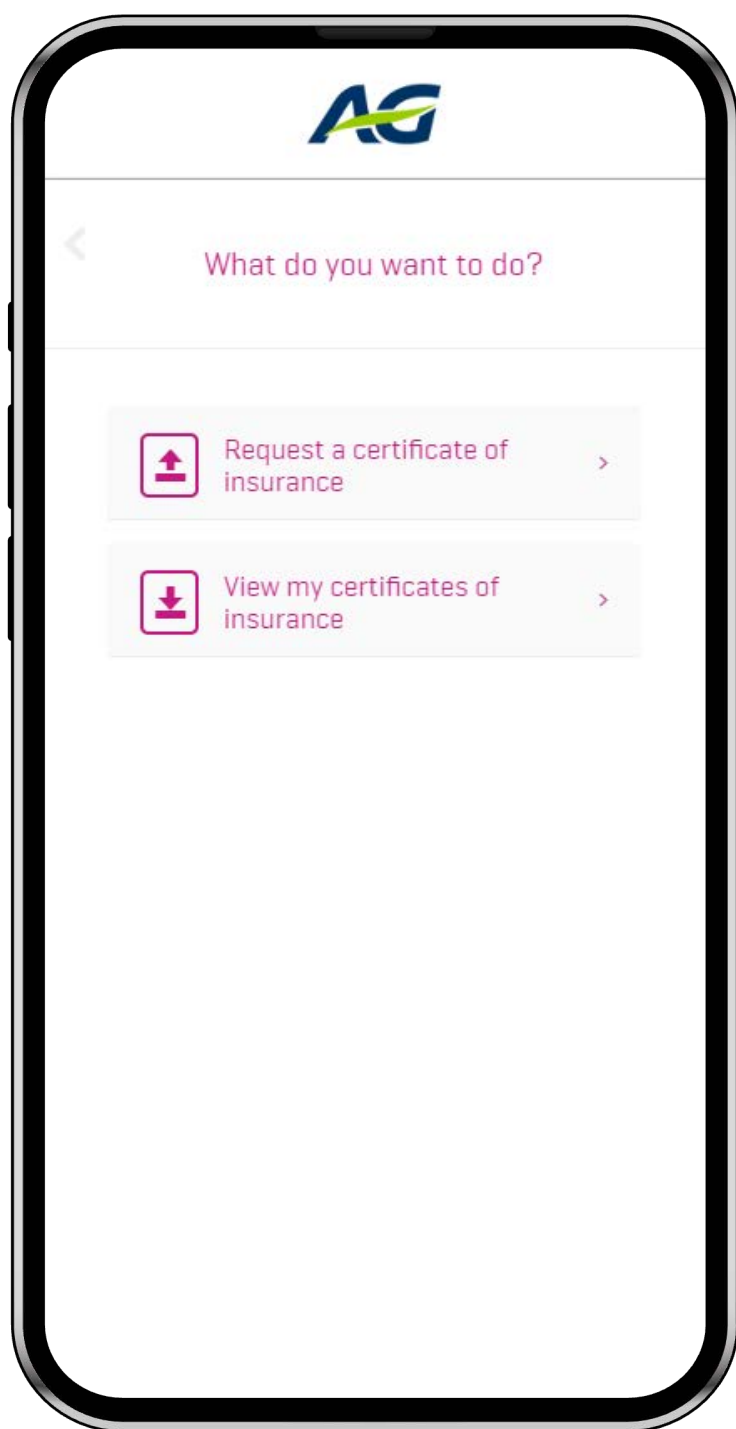


### Request a physical card



# Healthcare

## My certificates of insurance



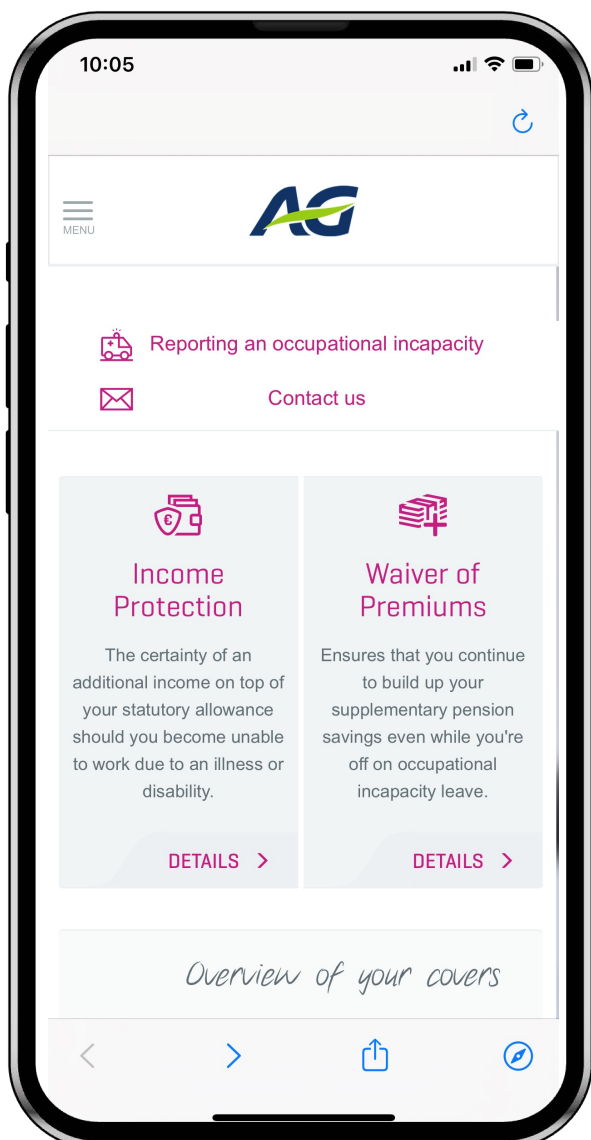
Request your  
certificate of insurance



You can consult all  
certificates here



# Occupational incapacity



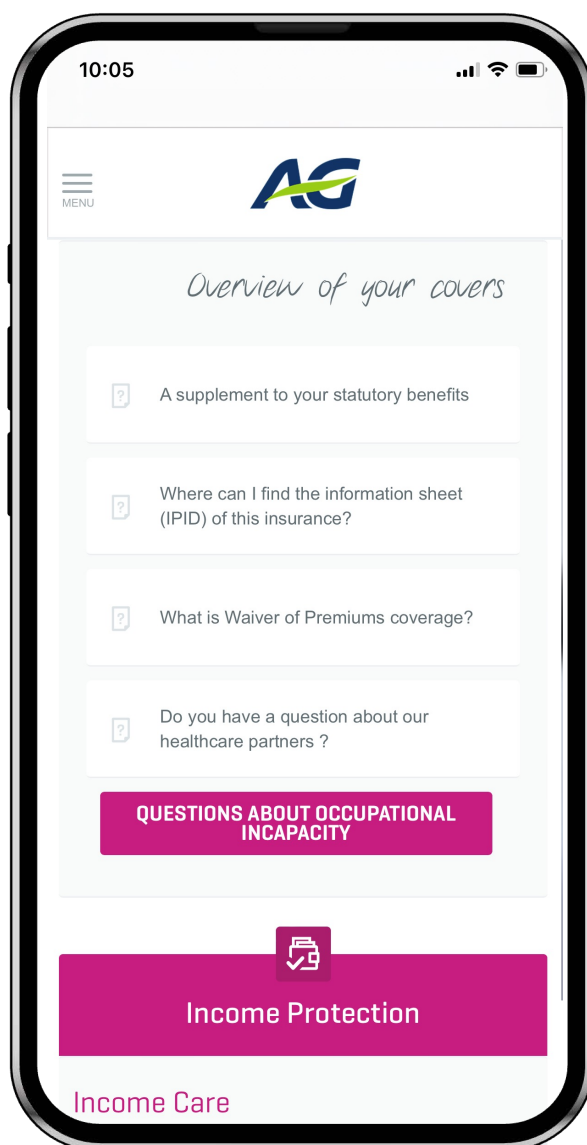
You can find the main  
benefits and FAQ here



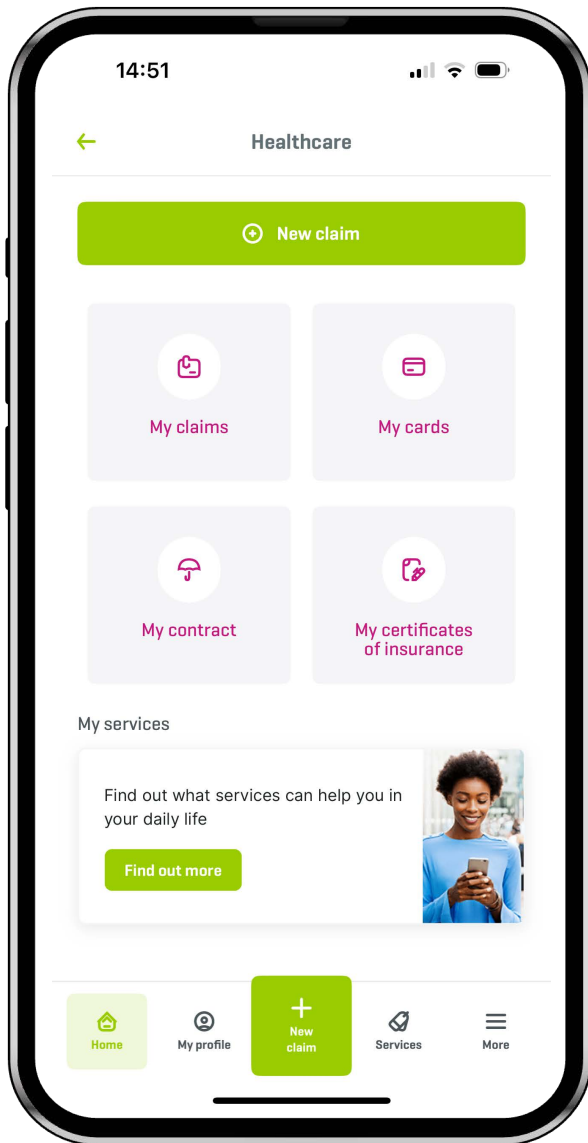
Report your occupational  
incapacity



Details about your Income  
Protection and Waiver of  
Premiums plan



# My services

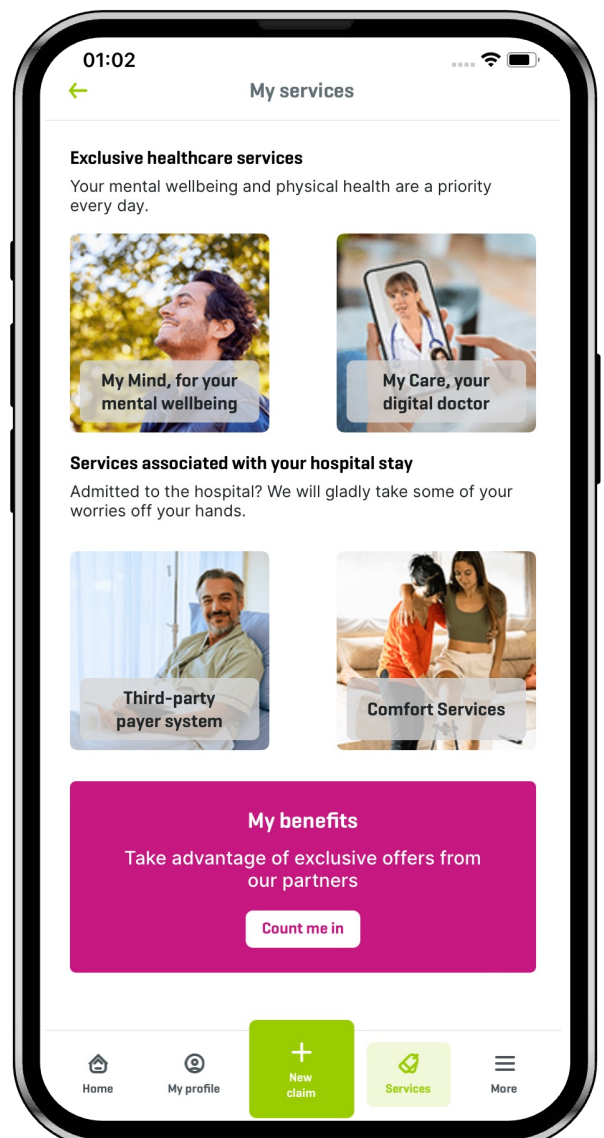


Click on "Find out more" or the "Services" tile at the bottom of the screen to see all your services

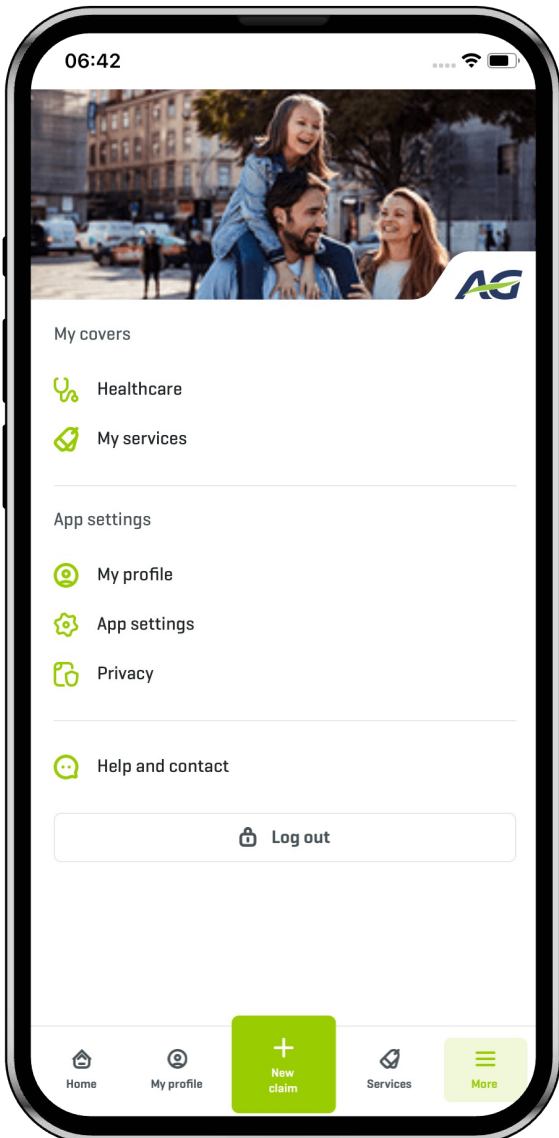
An overview of your exclusive healthcare and additional services that you can claim in connection with your hospital stay



Find out more about your privileges with our partners



# Questions?



You can find our FAQ here.  
Can't find the answer to  
your question?  
Contact us via the "Send us  
your question" button



Click on Help and Contact

