

Digital request for payment of supplementary pension benefits



Option available from a computer only

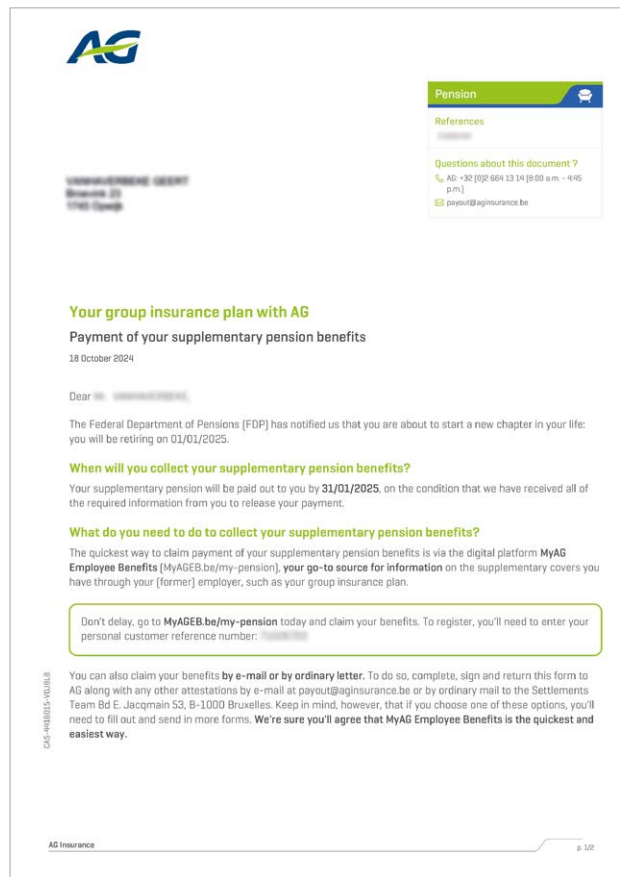
1

2.5 months before your state retirement date, you will get a letter from **AG** outlining **all of the practical details**. You can request the payout on **MyAG Employee Benefits** (our digital tool), by e-mail or by registered letter.



Note:

- Keep in mind that you will need to fill out and send in more forms by e-mail or letter than on MyAG Employee Benefits. Using MyAG Employee Benefits is therefore the simplest way.



AG

Pension

References

Questions about this document ?
AG - 32 (02) 664 13 14 (8:00 a.m. - 4:45 p.m.)
payout@aginsurance.be

Your group insurance plan with AG

Payment of your supplementary pension benefits

18 October 2024

Dear Mr. [REDACTED],

The Federal Department of Pensions (FDP) has notified us that you are about to start a new chapter in your life: you will be retiring on 01/01/2025.

When will you collect your supplementary pension benefits?

Your supplementary pension will be paid out to you by **31/01/2025**, on the condition that we have received all of the required information from you to release your payment.

What do you need to do to collect your supplementary pension benefits?

The quickest way to claim payment of your supplementary pension benefits is via the digital platform **MyAG Employee Benefits** (MyAGEB.be/my-pension). **your go-to source for information** on the supplementary covers you have through your (former) employer, such as your group insurance plan.

Don't delay, go to **MyAGEB.be/my-pension** today and claim your benefits. To register, you'll need to enter your personal customer reference number: [REDACTED]

048-4438012-0000000

You can also claim your benefits **by e-mail** or **by ordinary letter**. To do so, complete, sign and return this form to AG along with any other attestations by e-mail at payout@aginsurance.be or by ordinary mail to the Settlements Team Bd E, Jacquemain 53, B-1000 Bruxelles. Keep in mind, however, that if you choose one of these options, you'll need to fill out and send in more forms. **We're sure you'll agree that MyAG Employee Benefits is the quickest and easiest way.**

AG Insurance p. 1/2

If you choose MyAG Employee Benefits, follow these steps:

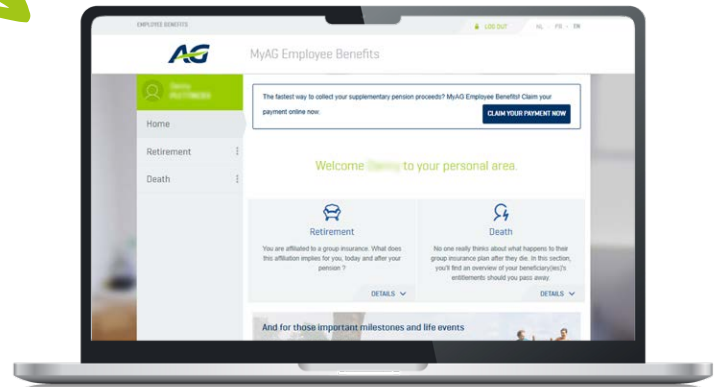


2

You **start the request** via the banner on the landing page. Go through all the screens and, where necessary, **add any additional documents**.

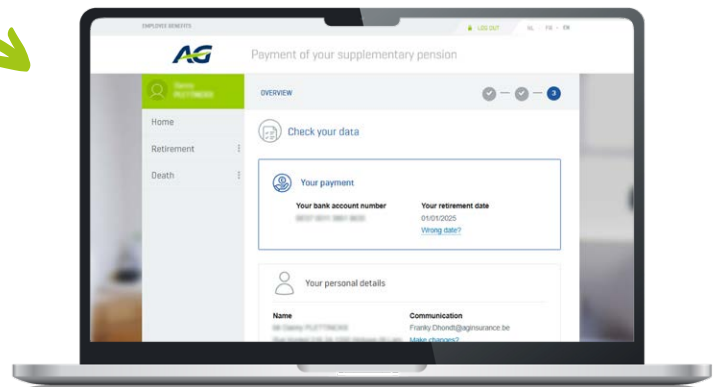
Note:

- ▶ Check via [this link](#) whether you are eligible for a lower tax rate on your proceeds.
- ▶ Have the attestation completed and signed by the relevant authority [employer, National Employment Office (ONEM/RVA), etc.] and attach it.



3

After you have gone through all the screens, **check your details** to make sure they are correct. Remember to **use your personal e-mail address** for communication. This will expedite the processing of your payout.



4

If you have logged in via SMS, you will need to attach a **copy of your identity card**. You can still opt to do the validation via **e-ID or itsme** here.

