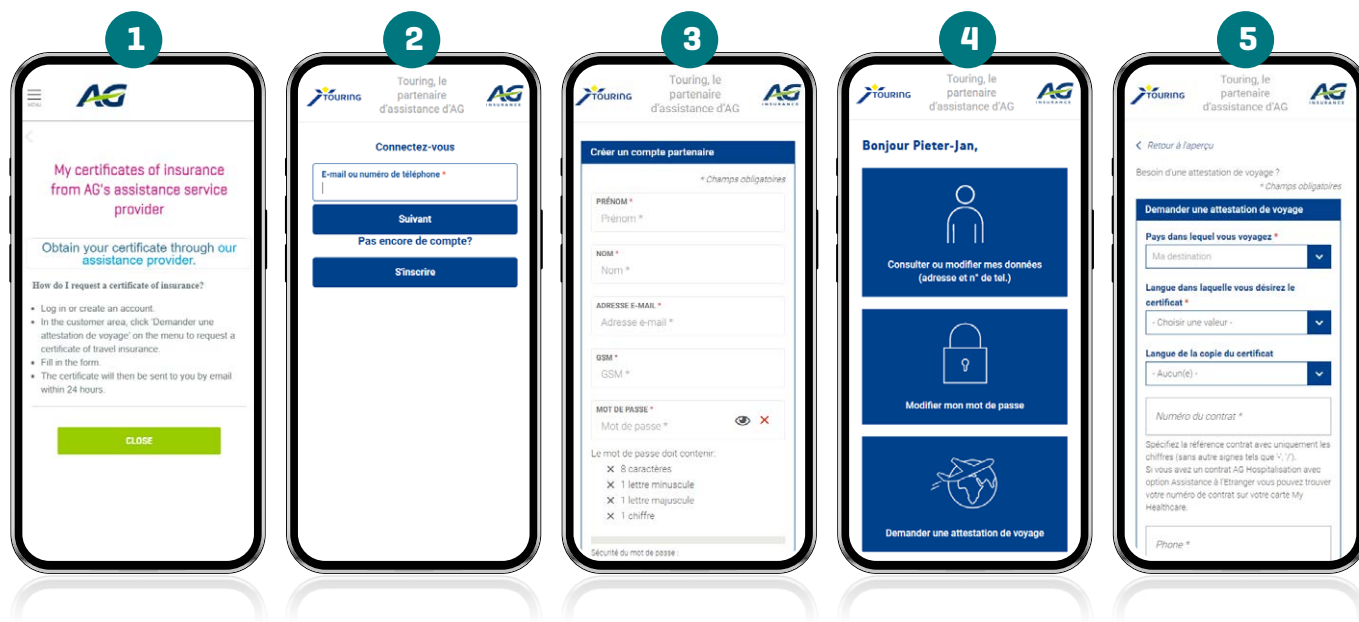# Never go anywhere without your
MyAG Employee Benefits app

Your certificate of insurance 'staying abroad' via MyAG Employee Benefits

1 Under the '**Healthcare**' section, click on the '**My certificates of insurance**' tile.
Choose '**Request a certificate**' and indicate '**I'm going abroad for private or professional reasons**'.
Follow the link that appears in the pop-up window.

2 3 You are redirected to the page of our assistance provider '**Touring**'.
Create a **new account or log in** using your e-mail address and chosen password when registering.

4 Request a certificate of insurance '**staying abroad**'.

5 Fill in all the details. Please note that your **contract number** will also be requested here. You can find this number by clicking on '**My cards**' on the home page of your MyAG Employee Benefits app (top left).
Then **submit your application**. You will receive the certificate of insurance **within 24 hours by email**.

More info on how to use the app can be found at:
https://ag.be/employeebenefits/en/employees/tools-and-calculators/myag-employee-benefits