

Terms of Use

1. Legal information – Company data

AG Insurance [abbreviated AG] SA/NV, 53 blvd E. Jacmquin, 1000 Brussels – www.aginsurance.be – info@aginsurance.be – RPM/RPR Brussels – VAT BE 0404.494.849 – IBAN: BE13 2100 0007 6339 – BIC: GEBABEBB.

Belgian insurance company licensed under code 0079, under the supervision of the National Bank of Belgium, 14 blvd de Berlaimont, 1000 Brussels.

AG is a member of Assuralia, the Belgian Professional Association of Insurance Companies. You can consult the Rules of Conduct and the Agreements to which AG has subscribed in this capacity on www.assuralia.be.

2. Our policy on conflicts of interest and inducements

Customer focus, provision of information, transparency, service, etc. have always been essential for AG in the relationship with its customers. Under Twin Peaks II, we also inform you of our policy on eliminating or mitigating to the fullest possible extent any conflicts between the interests of insurer, insurance intermediary and customer [[summary of Conflicts of interest policy](#)].

3. Important legal terms

By visiting this website/application, you accept the terms of use set forth below.

a) Information

The information published on or that you obtain via this website/application, the web pages, simulations and other content that you view are of a purely informative nature and do not constitute any offer of insurance products or financial products or services.

The provided information will constitute an offer only if such has been explicitly stipulated and stated.

The information on this website/application is not intended to form any kind of advice, including but not limited to financial, tax, accounting or legal advice.

The website/application contains general information only. If you would like to know the exact extent of the insurance benefits, you should review the General and Special Terms and Conditions that are obtainable from your insurance consultant. You can also consult the General Terms and Conditions on this website/application.

To the extent reasonably possible, AG regularly checks and updates the information on this website/application.

The information and the material published on this website/application are therefore subject to change.

b) Liability of AG

Under no circumstances whatsoever can AG be held liable for any damage or loss arising from access to, consultation of or use of the information, data, web pages and articles published on this website/application, or via use of interactive applications, except in instances of intent, fraud or gross negligence. To the extent permitted by law, AG's liability under these terms of use shall in any event be limited in aggregate to 500 Euro.

The website/application may contain links to websites of third parties. You visit and consult those websites entirely at your own discretion.

They do not establish for AG any kind of intermediary relationship between you and the third part(y)(ies) concerned. AG is unable to give any warranties for the products and services offered on those websites, or for the companies about which information is provided, or for the owners or holders of those websites.

AG has no responsibility whatsoever for the content or security level of websites linked to this website/application.

AG cannot be held liable for any damage or loss arising from use of the information on websites visited via these links or resulting from contracts concluded on the basis of such information.

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Any calculation and simulation tool cannot be communicated [and the results/information of such a tool] to any persons. Any such a tool cannot be used for purposes of online price calculators or comparators.

d) Your privacy

By disclosing your personal data via this website/application, you accept that the data will be used by AG, acting in the capacity of the controller of the data.

Reference data of the controller of the data processing [registered office]:

AG Insurance [abbreviated AG] SA/NV, 53 blvd E. Jacmqain, 1000 Brussels – RPM/RPR Brussels – VAT BE 0404.494.849.

You will find more information about how AG uses your personal data in the Privacy Notice of AG at www.ag.be [click the “Privacy” button at the bottom of the website].

You will find more information about the cookie policy of AG in the Cookie Policy of AG at www.ag.be [click the “Cookies” button at the bottom of the website].

e) Electronic signature methods

Our website offers various options for signing documents with an electronic signature, such as via the use of national identity cards, tokens with PIN and security codes, tokens for mobile devices, and one-time passwords generated by SMS.

By using the website, you agree that these electronic signature methods may be used to enter into legally and financially binding transactions [including insurance contracts, payments, direct debits, notifications and confirmations that a contract has been concluded or terminated, etc.].

By using an e-signature method on our website, any document that you sign electronically will have the same legal standing if it had been signed by hand, including with respect to third parties who may use such documents as supporting evidence.

